

IMPORTANT INFORMATION FOR HEALTH PROVIDERS

ASEBP will no longer accept assignment billing.

Effective January 1, 2020, ASEBP will no longer accept assignment billing for the following products:

- ✓ Hearing aids
- ✓ Home nursing
- ✓ Endovenous treatment
- ✓ Joint injectable materials
- ✓ Psychology services
- ✓ Wheelchairs
- ✓ Wigs
- ✓ Respiratory equipment
- ✓ Prosthetics

INFORM YOUR PATIENTS

If you have patients with ASEBP coverage, it's important to inform them that effective January 1, assignment billing will no longer be available for the products and services listed above.

If your clinic or business isn't already set up for direct billing, we encourage you to reach out to our Provider Relations department to set this up. This will help lessen any potential impact this change may have on your patients.

If direct billing isn't available, your patients will need to pay for products or services out of pocket and then submit an online claim to ASEBP for reimbursement. To do this, they'll require a receipt, which must include the following:

- Provider's name
- Date of service
- Provider's address
- Amount paid by patient
- Name of the patient

QUESTIONS?

PROVIDERS

If you have any questions, please contact:

Alberta Blue Cross Provider Relations

1-800-232-1914 ext. 8053

healthinq@ab.bluecross.ca

PATIENTS

If your patients have any questions about the process, please encourage them to contact:

ASEBP

1-877-431-4786

benefits@asebp.ca

